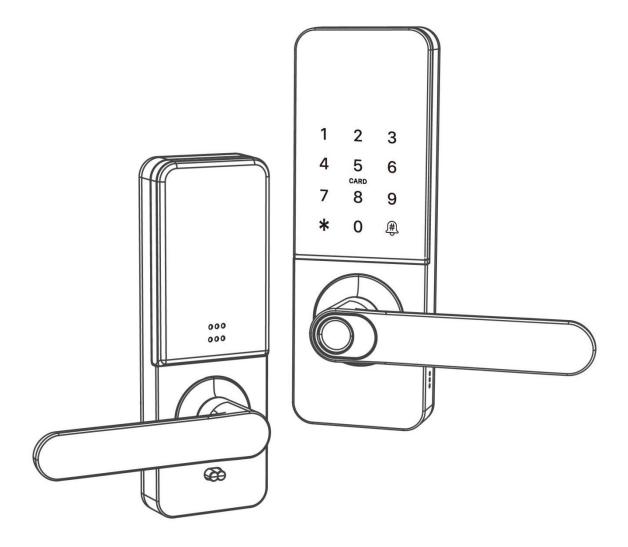
## **Smart Lock**

User Manual H92B-TBW

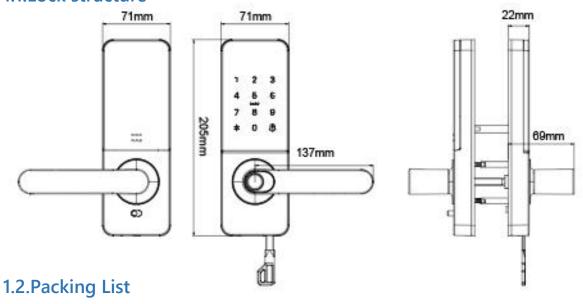


## **Special Attention:**

- 1. Mechanical keys please keep outdoor, just in case keys lock in doors.
- 2. Please replace for the battery when low wattage alarm.
- 3. Reading this manual carefully before installation, and keep it for future reference.

## 1. Introduction

#### 1.1.Lock structure



Check the following drawing to check whether the package contains all the parts

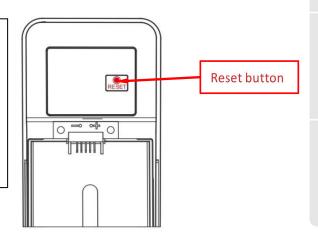
| NO | Name                           | Qty | NO. | Name  | Qty |
|----|--------------------------------|-----|-----|---|-----|
| 1  | Front Panel                    | 1   | 11  | Mortise Screws:M5*10mm<br>(For Aluminum Door) | 4   |
| 2  | Back Panel                     | 1   | 12  | Mortise Screws:M4*20mm<br>(For Wooden Door)   | 5   |
| 3  | Mortise&Strike                 | 1   | 13  | 60mm Square shaft                             | 1   |
| 4  | Card                           | 3   | 14  | 80mm Square shaft                             | 1   |
| 5  | Mechanical Key                 | 2   | 15  | M4*25&30&40mm Screw                           | 1   |
| 6  | Waterproof Rubber Plate        | 2   | 16  | M5*25&30&40mm Screw                           | 1   |
| 7  | ScrewStubs:M5*30mm&<br>M5*35mm | 1   | 17  | User Manual                                   | 1   |
| 8  | ScrewStubs:M4*30mm&<br>M4*35mm | 2   | 18  | M3*8mm Panel screws                           | 2   |
| 9  | U-Clip                         | 1   | 19  | M4*8mm Panel screws                           | 1   |
| 10 | Sliding<br>Screws:M5*10mm      | 1   |     |   |     |

#### 1.3. Specifications

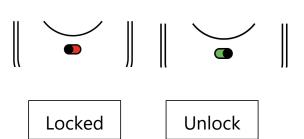
| Suitable for Models  | H92B-TBW  | Doors                        | Aluminum door                                  |
|----------------------|---|------------------------------|--|
| Materials            | Panel: ADC12 Handle: ADC12                            | Applicable  Working  Voltage | Wooden door  lithium battery                   |
| Lock Weight          | 1.2KG   | Door Thickness<br>to Fit     | 35-60mm  |
| Unlocking<br>Way     | WiFi Fingerprint(option) Password Card Mechanical key | Data Capacity                | Fingerprint: 200<br>Password: 150<br>Card: 200 |
| Color                | Silver<br>Black                                       | Working<br>Temperature       | -10°C-55°C                                     |
| Low Wattage<br>Alarm | Less than 4.8V  | Working<br>Humidity          | 0-95%  |

#### 1.4. System Initialization

Open the cover plate of the back panel ,long press the "Reset" button on the back panel for 5s, press "000#",and the initialization is complete



#### 1.5. Electronic Locking Button



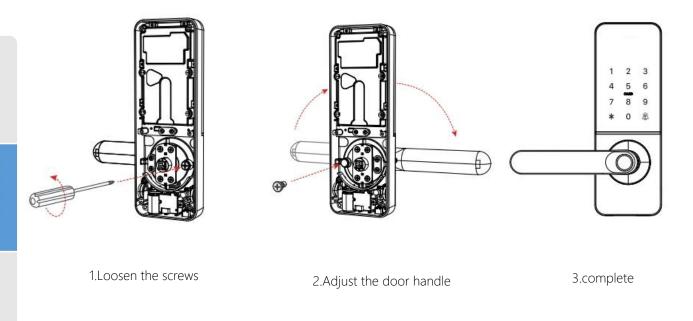
1.If you want to have the Electronic Locking function, first turn on "privacy lock" on the app 2.When the button is in the red state, it is in the locked state and can only be unlocked through the administrator app or mechanical key.

## 2.Installation

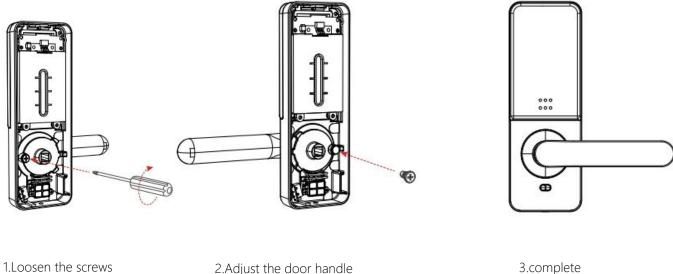
#### 2.1Turn the handle

Notice: Adjust the handle according to the direction you open the door.

For front Panel



#### For Back Panel

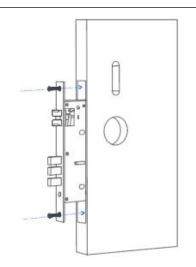


2.Adjust the door handle

3.complete

#### 2.2. Installation Diagram

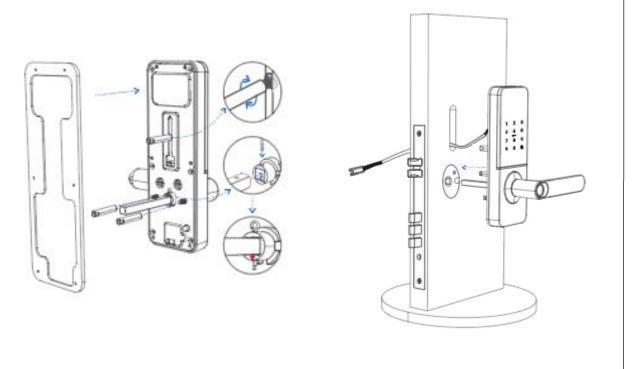
#### Step 1 Install Mortise



Install the mortise into the door with screws

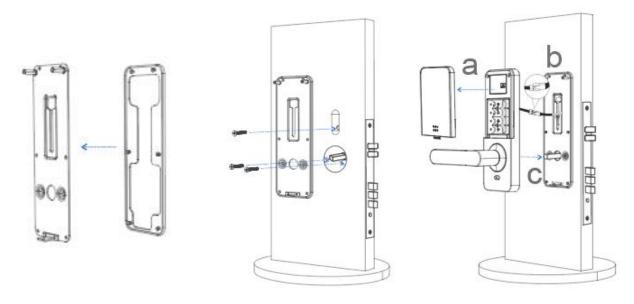
#### **Step 2** Install Exterior Assembly

- 1.Install the waterproof rubber plate to exterior assembly.
- 2.Install square shaft into spindle hub, keep the arrow pointing down.
- 3.Install 2 screw casings.
- 4.Install Install the exterior assembly to the door.

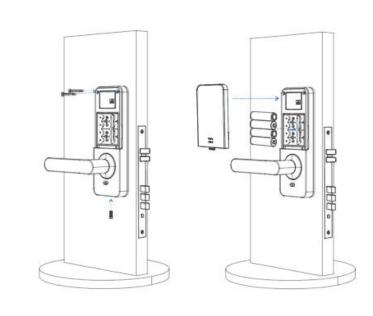


## **Step 3** Install Interior Assembly

- 1. Install the waterproof rubber plate.
- 2. Loosing the Battery cover .
- 3. Connect the wire.
- 4. Fix Exterior Assembly and Interior Assembly with screws.



Step 4 Install batteries



- 1. Insert lithium battery.
- 2. Install the battery cover.
- 3. Complete Installation .

#### 3. Operation

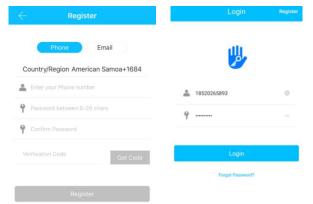
#### 3.1.Registration



The software (iOS version) can be downloaded from the app store, and the Android version can be downloaded from the application store of Google play, Yingyongbao, Baidu, Ali, 360, Huawei, and Xiaomi.

#### 3.2. Connect lock to the phone

- 1) please scan the QR code to download the app
- 2) You can also search for TTLock in the APP store(Google Play)to download
- 4) Register a new account (phone number or email) or login with an existing account.
- 5) Touch the lock screen to light, click "+ Add Lock"
- 6) The lock nearby will appear on the phone screen, Click "+"
- 7) Re-name the lock
- 8) The lock added successfully



TTlock users can register the account by mobile phone and Email which currently support 200 countries and regions on the world. The verification code will be sent to user's mobile phone or email, and the registration will be successful after the verification.

#### 3.3.Add locks

#### 3.3.1 Add locks By Bluetooth

TTLock supports multiple types of lock devices. The lock needs to be added by the app after entering the add mode. Generally, a lock that has not been added, as long as the lock keyboard is touched, it will enter the add mode. The default password is 123456 if not added by the phone









# Append

#### 3.3.2 Connect WiFi

#### There are two ways to connect the lock with your WiFi.

1. When you connect to the lock through the APP, you can choose to connect on 2.4G WIFI what you need.



2.Click on the " settings " as shown in figure, you can set up the WIFI setting → Select " WIFI " → Click on the WIFI Name, chose the 2.4Gz WiFi what you need. (If you need to change your WiFi, this step will help you.)



Turn off the "Power saving mode": Keep WiFi connected at all times Remote unlocking can be controlled and received messages will be reported

Turn on the "Power saving mode": The WiFi is connected only when a message is reported. The lock cannot be opened remotely and only the reported message can be receive









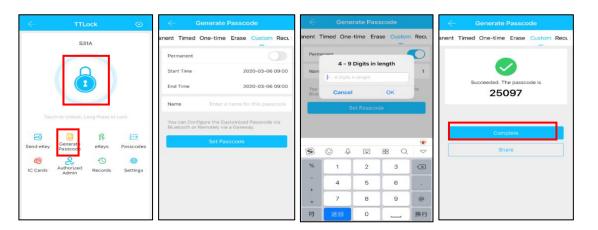
## 3.4.User Management

#### 3.4.1. Bluetooth management

Make sure there is no problem with Bluetooth communication. After connecting the phone to the door lock as above, Click " to unlock.(the phone is within 5meters from the door lock)

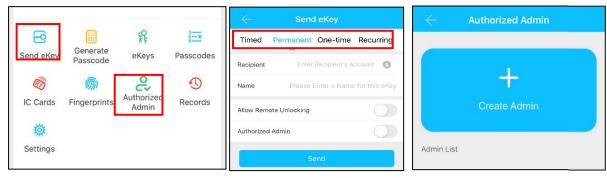
#### 3.4.2. Setting Passcode

Passcodes are also a way to unlock. After entering the passcode on the locked keyboard, press the unlock button in the lower right corner to unlock. Passcodes are divided into permanent, time-limited, single, clear, cycle, and custom.(You can share the Passcode to other user via WeChat、SMS、Email、Messenger、WhatsApp)



#### 3.4.3. Send e-Key

Click on the " sendekey " as shown in figure, you can send the eKey to other users of TTlock to authorize the unlock(the receiver must be download the APP and set up an account)→ Select e-key format (Timed, permanent, One-time, Recurring) → Enter recipient's account of TTlock,set the name and effective time of the eKey, Can choose to allow remote unlocking or disallowing, authorized administrator or not authorized, as shown in figure →Send→The recipient's account has Bluetooth unlock permission



#### 3.4.4.Add card

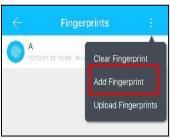
Supports opening doors through various IC cards. Before an IC card is used to open the door, it needs to be added first. The adding process needs to be performed by the a pp beside the lock. The validity period of the IC can be set, it can be permanent, or it can be limited in time.



#### 3.4.5. Add fingerprint

The premise that a fingerprint can be used to open a door is that it needs to be added first. The adding process needs to be performed by the APP beside the lock. The fingerprint expiration data can be set, it can be permanent, or it can be limited. After setting ,you can modify its validity period.









#### 3.4.6. e-Key management

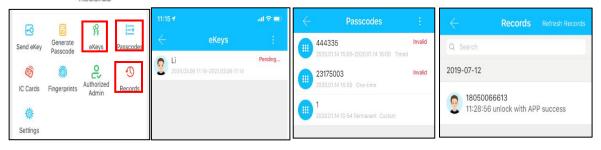
Click " The manager can delete ekey, reset ekey, send and adjust the ekey, meanwhile he can search the lock record.

#### 3.4.7. Passcode management

Click " All generated passwords can be viewed and managed in the password management module. This includes a password change, password deletion, password reset, and password unlock record.

#### 3.4.8.Unlock records

Click " \_\_\_\_\_ "you can query your unlock record as shown in figure



## 4.FAQ

| How to read operation records?  | In the Records of the main interface.   |
|---|---|
| 2) Why can't I unlock it after open the passage mode  | You need to perform an unlock verification in any method, then the passage mode will take effect.   |
| 3) What is the purpose of Auto Lock   | You can set how long to lock after unlocking  |
| 4) After installation, touch sensing keyboard, screen no respond  | <ul> <li>a) In this case, first check that the positive and negative electrodes of the battery have been installed upside down, whether the battery has enough power</li> <li>b) Remove the back panel and see if it's connected</li> <li>c) To eliminate the above situation, you need to remove the lock ,check whether the wires of the lock body are squeezed, and the re-wire</li> </ul> |
| 5) Unable to register fingerprint   | Check the fingers for dirt or wear, check the fingerprint head on the lock for dirt and oil stains, etc.  Check to see if the fingerprint is working properly(Press to see if there is any responds.  |
| 6) What is the reason why the smart lock consumes fast power?   | a) Large standby power consumption b) Short circuit   |
| 7) There is no response to pressing the handle on outside the door, and there is unlock normally on inside the door, but the verification is normal, and the motor is normal. | It may be the triangle direction on the clutch was error, please check correction.  |
| 8) How many times will the password be locked? How long is it locked?   | Enter the wrong password more than 5 times in a row, the keyboard is locked for 90 seconds  |

# Guarantee

| Customer Name:  |  |
|-----------------|--|
| Customer Calls: |  |
| Purchase Date:  |  |
| Product Name:   |  |
| Product Model:  |  |

#### Note:

- ① Please keep this card so that you can use it when you need warranty service.
- ② We provide you with a one-year warranty from the date of purchase.
- ③ This warranty service is valid for customers in any country in the world.